



To all my clients,

More than anything I want you to feel secure, comfortable and well taken care! Providing a clean, safe environment for you and your service is my #1 priority. The very nature of my business requires close contact so infection control has always been a top priority but additional safety precautions are needed due to the coronavirus so I ask, please help by cooperating with these new requirements.

While many things have changed, I remain committed to meet your needs and adhere to (and exceed) Centers for Disease Control (CDC), CAL/OSHA guidelines, Board of Barbering & Cosmetology requirements and City/County/State regulations.

Below is important information for you to know before coming to your appointment:

Please stay home if you are feeling sick. I will be happy to reschedule you at least 14 days later.

I will communicate with you prior to your appointment to obtain updates about your health and specifically about potential exposure to COVID-19.

If possible please use the bathroom before arriving.

Do not bring a purse or backpack. Only bring your phone, keys, credit card or exact cash in a zip lock bag. (You can use the phone through the bag). Do not bring in a coat or jacket. I want to eliminate any items that could become contaminated. At this time only the person getting a service is allowed in the salon.

When you arrive please text me to let me know. Clients are not permitted to wait in a waiting/reception area so you will need to remain in your car. I will come to greet you at the front door...no hugs or handshakes!

I will ask if you have developed any symptoms of illness since we last spoke on the phone. If you feel ill on the day of your appointment, there is no penalty for canceling and you will be rescheduled.

I will use a no-touch thermometer (to confirm you do not have a fever). If you do, we will not be able to do your appointment. If no fever is detected you will then be asked to complete and sign a health check/waiver form.

When you enter the salon you **must** have a mask on. If you do not have one, I can provide one to you (the cost is \$3) and you will need to put it on outside before entering.

The Salon will also have signage to direct you. (Do not enter if sick, maintain 6 foot distance, sneeze and cough into a tissue, wear face covering, no physical contact, etc.)

Hand sanitizer will be available to use before entering and exiting the Salon. (You will also find hand sanitizer in the reception area & other places for you to use as needed.)

Hands free checkout is desired. Payment can be made through Venmo. If point of sale equipment is used it will be disinfected after each use.

It is preferred that clients store their next appointment on their phone to avoid the exchange of a paper reminder card. (Or I can text it to you.)

* There are additional expenses I incurred to put COVID-19 required safety protocols in place. In order to defray these added costs on my small business, I am temporarily adding a 10% COVID safety charge to the cost of your services. The maximum you will be charged is \$10. All these special items were purchased because your health is a top priority. *

I look forward to welcoming you back. It will be a “New Normal” but rest assured these procedures are in place to help protect you, myself and others.

Thank you for your loyalty, trust and patience. I want to give a special thanks to those of you that went above and beyond to show your concern for me which especially touched my heart and made me feel very valued and supported! I am grateful and consider myself VERY blessed!

Sincerely, Meredith Gilbert